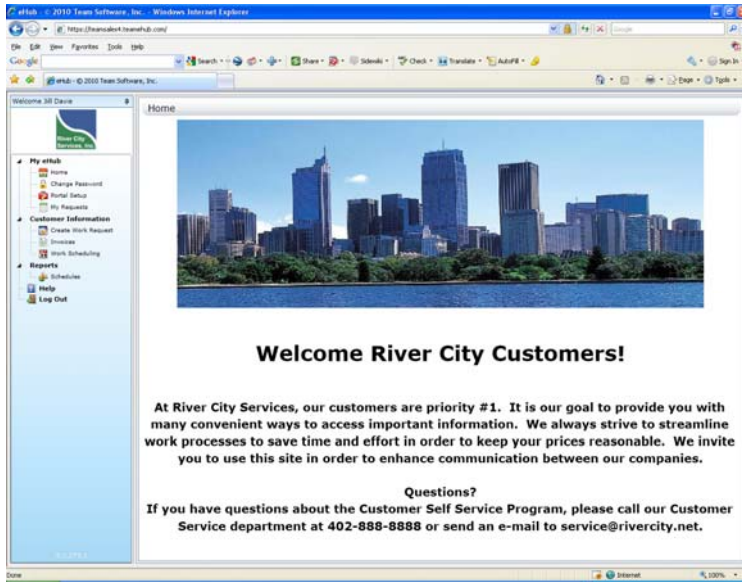




eHub Customer Self Service for Building Service Contractors

Internet portal for enhanced communication with your customers





eHub is a web site customized with your company's logo & unique home page











Your customers can log in securely to:

- View current & past invoices
- View & print supporting documentation for invoices
- Reprint an invoice
- View Work Scheduling Calendar
- Request Work
- View/print Work Tickets

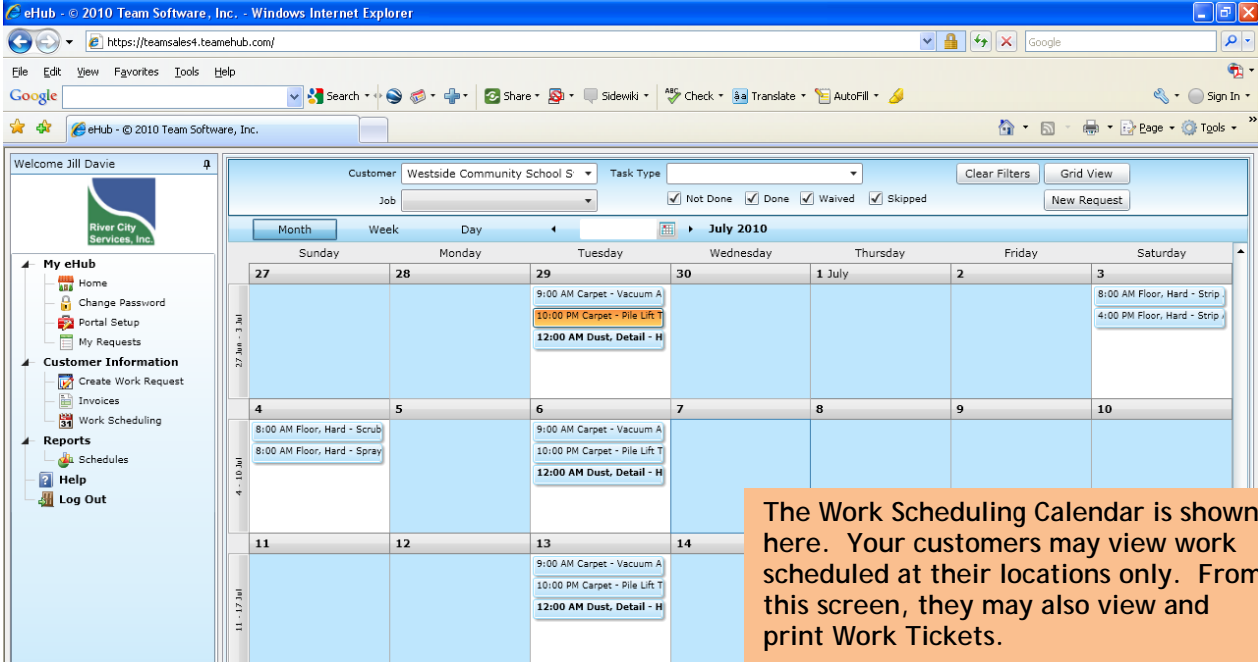
With eHub, **eliminate printing and mailing paper invoices** to your customers. When a new invoice is generated, the system automatically e-mails a link to designated contacts. Your customer simply clicks on the link to view and print the invoice.

The Invoice History is shown below. A customer may review all invoices or open invoices only. Information displayed includes Invoice Number, Date, Amount, Amount Left and Days Past Due. Your customer can also view a particular invoice and print that invoice.

If you click on the History icon , you will see a history of which users viewed a particular invoice, along with a date and time stamp. Attachments are viewed by clicking the paper clip icon. 

Customer	Job	Invoice #	Date	Amount	Amount Left	Days Past Due		
Westside Community School System	Westside Middle School	1529	7/16/2010	\$750.00	\$750.00	8		
Westside Community School System	District 66 Admin.	1528	5/31/2010	\$5,400.00	\$5,400.00	54		
Westside Community School System	Westside Middle School	1356	5/3/2010	\$1,750.00	\$1,750.00	82		
Westside Community School System	District 66 Admin.	1479	5/1/2010	\$3,305.00	\$3,305.00	104		
Westside Community School System	Rockbrook Elementary	1480	5/1/2010	\$7,850.00	\$7,850.00	84		
Westside Community School System	Westside Middle School	1481	5/1/2010	\$500.00	\$500.00	104		
Westside Community School System	Westside Middle School	1482	5/1/2010	\$18,000.00	\$18,000.00	84		
Westside Community School System	Westside Middle School	1353	4/22/2010	\$73.35	\$73.35	93		
Westside Community School System	District 66 Admin.	1192	6/1/2008	\$3,305.00	\$3,305.00	803		
Westside Community School System	Rockbrook Elementary	1193	6/1/2008	\$7,850.00	\$7,850.00	783		
Westside Community School System	Westside Middle School	1194	6/1/2008	\$500.00	\$500.00	803		
Westside Community School System	Westside Middle School	1195	6/1/2008	\$18,000.00	\$18,000.00	783		

Operations & Communication

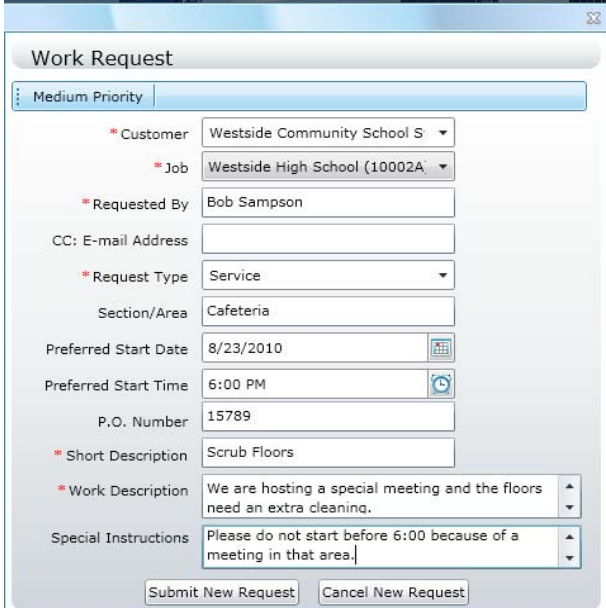


The Work Scheduling Calendar is shown here. Your customers may view work scheduled at their locations only. From this screen, they may also view and print Work Tickets.

Workflow

eHub makes it easy for your customers to request additional work. They simply complete the screen on the right and submit their request. From here, eHub's Workflow engine automatically routes the request based on your preferences.

- Tolerances may be set to escalate requests if they are not addressed in a timely manner
- Requests are routed intelligently based on the customer requesting the work
- When the request is approved, it may be imported automatically to WinTeam's Work Scheduling program to create a work ticket
- Customers can view a history of all requests along with the status of each request



Work Request
Medium Priority

* Customer: Westside Community School S
* Job: Westside High School (10002A)
* Requested By: Bob Sampson
CC: E-mail Address:
* Request Type: Service
Section/Area: Cafeteria
Preferred Start Date: 8/23/2010
Preferred Start Time: 6:00 PM
P.O. Number: 15789
* Short Description: Scrub Floors
* Work Description: We are hosting a special meeting and the floors need an extra cleaning.
Special Instructions: Please do not start before 6:00 because of a meeting in that area.

Submit New Request Cancel New Request

Call TEAM today at 800-500-4499 or send an e-mail to sales@teamfinancial.com for more information or to schedule an online demonstration. We look forward to helping your company impress its customers!