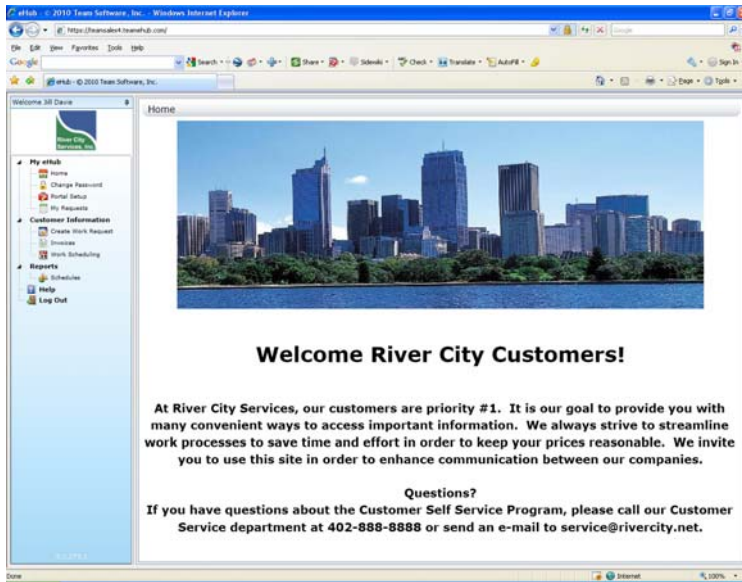




eHub Customer Self Service for Security Contractors

Internet portal for enhanced communication with your customers





eHub is a web site customized with your company's logo & unique home page

















Your customers can log in securely to:

- View current & past invoices
- View & print supporting documentation for invoices
- Reprint an invoice
- View who is scheduled to work
- Request Work

With eHub, **eliminate printing and mailing paper invoices** to your customers. When a new invoice is generated, the system automatically e-mails a link to designated contacts. Your customer simply clicks on the link to view and print the invoice.

The Invoice History is shown below. A customer may review all invoices or open invoices only. Information displayed includes Invoice Number, Date, Amount, Amount Left and Days Past Due. Your customer can also view a particular invoice and print that invoice.

If you click on the History icon , you will see a history of which users viewed a particular invoice, along with a date and time stamp. Attachments are viewed by clicking the paper clip icon. 

Customer	Job	Invoice #	Date	Amount	Amount Left	Days Past Due		
Westside Community School System	Westside Middle School	1529	7/16/2010	\$750.00	\$750.00	8		
Westside Community School System	District 66 Admin.	1528	5/31/2010	\$5,400.00	\$5,400.00	54		
Westside Community School System	Westside Middle School	1356	5/3/2010	\$1,750.00	\$1,750.00	82		
Westside Community School System	District 66 Admin.	1479	5/1/2010	\$3,305.00	\$3,305.00	104		
Westside Community School System	Rockbrook Elementary	1480	5/1/2010	\$7,850.00	\$7,850.00	84		
Westside Community School System	Westside Middle School	1481	5/1/2010	\$500.00	\$500.00	104		
Westside Community School System	Westside Middle School	1482	5/1/2010	\$18,000.00	\$18,000.00	84		
Westside Community School System	Westside Middle School	1353	4/22/2010	\$73.35	\$73.35	93		
Westside Community School System	District 66 Admin.	1192	6/1/2008	\$3,305.00	\$3,305.00	803		
Westside Community School System	Rockbrook Elementary	1193	6/1/2008	\$7,850.00	\$7,850.00	783		
Westside Community School System	Westside Middle School	1194	6/1/2008	\$500.00	\$500.00	803		
Westside Community School System	Westside Middle School	1195	6/1/2008	\$18,000.00	\$18,000.00	783		

Operations & Communication

Start Date Job <All>

End Date

1 of 1 100% Find | Next Select a format Export

Scheduling Report

8/19/2010-8/26/2010

River City Services Inc.

Job Number	Job Name						
10082	Electric Fixture						
Scheduled Date	Post Description	Employee Name	Employee Number	Hours	In Time	Out Time	Lunch
8/19/2010	North Gate	Marcia Johnson	2189	8.00	08:00	16:00	0.00
		Jeannie Barnes	2222	8.00	16:00	00:00	0.00
		Violeta Villon	2238	8.00	00:00	08:00	0.00
Subtotal				24.00			
Daily Total				24.00			
8/20/2010	North Gate	Marcia Johnson	2189	8.00	08:00	16:00	0.00
		Jeannie Barnes	2222	8.00	16:00	00:00	0.00
		Violeta Villon	2238	8.00	00:00	08:00	0.00
Subtotal				24.00			
Daily Total				24.00			

The Scheduling Report is shown here. Your customers may view schedules for only their job sites. They may select certain jobs or run the report for any particular time frame.

Workflow

eHub makes it easy for your customers to request additional work. They simply complete the screen on the right and submit their request. From here, eHub's Workflow engine automatically routes the request based on your preferences.

- Tolerances may be set to escalate requests if they are not addressed in a timely manner
- Requests are routed intelligently based on the customer requesting the work
- Customers can view a history of all requests along with the status of each request

Work Request

Medium Priority

* Customer

* Job

* Requested By

CC: E-mail Address

* Request Type

Section/Area

Preferred Start Date

Preferred Start Time

P.O. Number

* Short Description

* Work Description

Special Instructions

Call TEAM today at 800-500-4499 or send an e-mail to sales@teamfinancial.com for more information or to schedule an online demonstration. We look forward to helping your company impress its customers!